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www.thecca.org.uk

LPC Reporting – for information

Thank you to all LPC representatives who took the time to report back to the CCA using the reporting questions.

Please take note of the new questions listed below so you can report back to the CCA after every LPC meeting. We suggest you bring these questions to the attention of your LPC Secretary/Chief Officer so that they can be added to LPC agendas and discussed as appropriate.

As always the purpose of the questions is to get relevant and timely information from LPCs, as you are best placed locally to let CCA know what is going on. The information you provide influences CCA workstreams and helps us influence and lobby external stakeholders.

Remember – the reporting format has been updated; you are now able to report completely online without having to download a form. This means you will be able to report quicker and more effectively. One report per committee is all that is required, please reach agreement amongst your CCA colleagues. Please feel free to feedback to CCA about the reporting system or any other issues by emailing

lpc@thecca.org.uk

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NEW Reporting Questions (Until January 2012)

Q1a. Have any services been decommissioned by PCTs in your area?

Q1b. Has the PCT made any positive changes to any SLAs?

Q1c. Has the PCT made any negative changes to any SLAs?

Q1d. Have any services been commissioned?

Q2a. Has your LPC discussed the future structure of LPCs and how they could work effectively in the new NHS?

Q2b. Has your LPC made a decision about the future of your LPC?

Q3. Has your PCT issued Smartcards to individual pharmacies?

Q4a. Has your local Clinical Commissioning Group (CCG) formed yet?

Q4b. Have you engaged with your Local Authority?

Q5a. Is your LPC providing ongoing support for the delivery of the New Medicines Service (NMS)?

Q5b. Please indicate the top 3 positive and top 3 negatives experienced with NMS to date.

Q6. Please provide some feedback on your experience of PharmaBase to date, including positives and negatives.

Q7. Did the LPC discuss any other significant business?

Q8. Is the LPC seeking additional staff, or have new staff recently joined? If so please provide details.

Q9. Have there been any changes to committee membership? If so, please provide full name and member company.

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New Reporting Questions Summary – for action

Question 1

Q1a. Have any services been decommissioned by PCTs in your area?

If YES, which services have been decommissioned?

Q1b. Has the PCT made any positive changes to any SLAs?

If YES, please provide details of positive changes.

Q1c. Has the PCT made any negative changes to any SLAs?

If YES, please provide any details of negative changes.

Q1d. Have any services been commissioned?

If YES, which services have been commissioned?

The series of questions above have been designed to capture data regarding the ongoing problem of decommissioned services. It is important to capture this data so we have evidence of how many services are being decommissioned. CCA is also interested in changes to SLAs whether it involves reduced fees or the service being extended, and it is always helpful to know about newly commissioned services.

Question 2

Q2a. Has your LPC discussed the future structure of LPCs and how they could work effectively in the new NHS?

Q2b. Has your LPC made a decision about the future of your LPC?

As we are all aware the NHS is going through a period of significant change, therefore it is only natural for LPCs to discuss their options and how they might function in the future. LPCs should be thinking about how they will work with neighbouring LPCs, local Clinical Commissioning Groups (CCGs) and Health and Wellbeing Boards. It is important that CCA keeps track of LPC changes and mergers. Please refer to our [10 principles](#) when discussing LPC restructuring at committee meetings.

Question 3

Q3. Has your PCT issued Smartcards to individual pharmacies?

If YES, which PCTs?

If YES, which Smartcards have been issued?

As this new system rolls out across the country CCA would like to know if pharmacies in your area have been issued Smartcards, which type and by which PCT.

Question 4

Q4a. Has your local Clinical Commissioning Group (CCG) formed yet?

If YES, which CCGs?

If YES, have you had contact with your CCG?

Q4b. Have you engaged with your Local Authority?

We know that CCGs and Local Authority/Health and Wellbeing boards will be incredibly important for the commissioning of pharmacy services in the new NHS. We would encourage your LPC to engage with these stakeholders immediately to ensure they know who you are and what pharmacy can do for the local community.

Question 5

Q5a. Is your LPC providing ongoing support for the delivery of the New Medicines Service (NMS)?

Q5b. Please indicate the top 3 positive and top 3 negatives experienced with NMS to date.

The New Medicine Service has now been launched and CCA would like to give contactors the opportunity to give early feedback about this service. Funding for this, initially, is for a limited time only and within that timeframe pharmacy needs to make sure it can deliver to ensure future funding. Please provide advantages and disadvantages of NMS so CCA can feed this back to the relevant organisations.

Question 6

Q6. Please provide some feedback on your experience of PharmaBase to date, including positives and negatives.

CCA would like to hear about your experience of using PharmaBase, what do you like about the system and what don't you like about it. This feedback could help influence change so please give clear and concise answers.

Question 7

Q7. Did the LPC discuss any other significant business?

Please use the free text box within the online survey to tell CCA about any other significant business discussed at your LPC meeting.

Question 8

Q8. Is the LPC seeking additional staff, or have new staff recently joined? If so please provide details.

In light of the NHS changes and increasing workloads, some LPCs are seeking additional staff members to support the work of the LPC, if this is the case CCA would like to know which types of roles you are seeking to recruit for.

Question 9

Q9. Have there been any changes to committee membership? If so, please provide full name and member company.

It is very important that CCA is kept up to date with changes to CCA membership on every LPC, which is why this question is always included. You can also email resignations/nominations to [Sara George](#).

We would remind all representatives that CCA member company honorarium payments are dependent on reports being submitted after each LPC meeting and that attendance at these meetings is satisfactory.

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Feedback: What you told us – Reporting answers (Aug - Nov 2011) – for information

Q1: We are collecting information from LPCs about decommissioning and commissioning of pharmacy services, or changes to agreed SLAs.

Only 4 LPCs reported decommissioning of services, the services were Advice to Care Homes (x2), Chlamydia testing and Medication Reviews (not MURs). Therefore 43 LPCs reporting no decommissioning, which is the most positive result we have had to date.

There were 15 LPCs reporting positive changes to SLAs, one LPC reported successfully changing the Sexual Health LES to include Chlamydia treatment with easier training. CCA felt it was important to share this good practice as all LPCs should be seeking to achieve this type of outcome. Only 5 LPCs reported negative changes to SLAs.

There were 17 LPCs which reported a total of 20 different services being commissioned. Well done!

Q2: Has your LPC discussed the future of LPCs and how they could work effectively in the new NHS? If yes, please provide brief details – what were the conclusions of the discussions?

The majority of LPCs are discussing the future of their LPC and how they can work effectively within the new NHS; CCA would love to see all LPCs discussing this to enable better working and less duplication of effort. A discussion paper on why LPCs should change will be published shortly.

Q3: What stage are your local PCTs at in the process of EPS release 2 deployment, particularly in relation to issuing of smartcards and associated guidance?

Many LPCs have reported progress with EPS2 which is good, however CCA would like to know if local pharmacies have been issued with Smartcards, therefore this question has been changed to gather new information – please see new questions above.

Q4: What do you know about local Clinical Commissioning Groups and Local Authorities?

Just over half of all LPCs who reported said their local CCGs have formed, out the 26 LPCs only 5 LPCs said they hadn't yet been in contact with the CCG. 83% of LPCs reported that they had engaged with local authorities.

Q5: Is your LPC supporting the implementation of the New Medicine Service (NMS)?

A huge 98% of LPCs that reported are supporting local contractors to implement the NMS. The majority of these LPCs said they were organising events to promote NMS and/or facilitating training.

This question has been changed to collect data on the ongoing support for NMS.

Q6: Did the LPC discuss any other significant business?

Most LPCs in the last 3 months have been discussing, Healthy Living Pharmacies, Public Health agenda, plans to work with or present to local CCGs.

This question always provides CCA with considerable information, some of which is very significant to all of community pharmacy. CCA has recently followed up on a number of items detailed in this section, so please continue to use the free text box online to tell us what else is going on within your LPC.

Q7: Is the LPC seeking additional staff, or have new staff recently joined?

CCA asked this question to keep track of activities that support LPCs. CCA is not against employing more staff to support the LPC; however LPCs should ensure that the committee members have discussed future need in significant detail to establish if a new member of staff will fulfil that need.

Q8: Have there been any changes to the committee membership? If yes, please provide details.

All changes to LPCs have been recorded and vacancies filled with the best representative available.

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Reporting Statistics

Summary of Reports Submitted - Total number of reports received - 65

Cycle Five (Aug – Oct 2011)	LPCs that submitted reports	Submitted 1 Report	Submitted 2 Reports	Submitted 3 Reports
No. of LPCs	47	32	12	3
% of LPCs	56%	38%	14%	4%

Only 56% of LPCs reported in this cycle, we can take into account the new reporting system which may have had effect on the numbers reporting however this is far below previous reporting cycles. **Many CCA LPC reps will now be at risk of not fulfilling the requirements to claim for an honorarium payment in April 2012. To avoid not being paid for your time with the LPC, one rep from each LPC must report after every meeting. There is no opportunity to go back and fill in a report for meetings before October 2011.**

Number of services that have been commissioned, changed or decommissioned

	Decommissioning of services	Positive changes to SLAs	Negative changes to SLAs	Commissioning of services
% of LPCs	9%	32%	11%	15%

Have local Clinical Commissioning Groups formed?

	Yes	No
% of LPCs	55%	45%

Have you engaged with Local Authority?

	Yes	No
% of LPCs	83%	17%

Is the LPC supporting the implementation of NMS?

	Yes	No
% of LPCs	98%	2%

Has your LPC discussed the future of LPCs?

	Yes	No
% of LPCs	87%	13%

Has the LPC made a decision about the future of the committee?

	Yes	No
% of LPCs	34%	66%

LPCs that have made a final decision about the LPCs structure must send voting forms to CCA member company head offices. If you do not have contact details for CCA member companies please email lpc@thecca.org.uk

All % above are based on the LPCs that reported

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CCA LPC Vacancies

If you know of a CCA colleague who would like to join a LPC please let us know at lpc@thecca.org.uk. If there isn't a vacancy on the LPC we hold a reserve list of nominations, so as soon as a seat becomes available it can be filled.

LPC	No. of Vacancies
Avon	1
City and Hackney	1
Co. Durham and Darlington	1
Dudley	1
Essex	2
Liverpool	1

LPC	No. of Vacancies
Oldham, Tameside & Glossop	1
Rotherham	1
South Cheshire	1
South Humber	1
Stockport	1
Total	12

Thank you to those who have recently submitted a nomination form these will be processed shortly.

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Thank you to all LPCs who reported during the fifth cycle

Ashton, L & W	Co. D'ham/D'ton	Essex	Manchester	Salford & T'ford
Avon	Coventry	G'shead/S.Tyne	Norfolk	Sefton
Bedfordshire	Croydon	Glous	N.E. London	Shropshire
Berkshire	Cumbria	Herts	North Tyne	Somerset
Birmingham	Derbyshire	Kent	Northants	Sunderland
Bradford	Devon	L, S & L	North'land	Sutton, M & W
Bucks	Doncaster	Leeds	Notts	Walsall
Cambs & P	Dudley	Leics	Oldham, T & G	Warwickshire
C. Lancs	E. Lancs	Liverpool	Rotherham	Worcestershire
Cornwall	E. Sussex			

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PSNC LPC Conference Resolutions

The PSNC held their annual LPC conference this week. CCA would like to highlight the resolutions that were discussed at the conference; the key areas included funding, prescription pricing, contractual framework, PharmaBase, rural pharmacies and prescription direction. Please [click here](#) for all the resolution details. Please note following debate at the Conference, resolutions R12, R15, R16 and R22 were defeated: all other resolutions were carried (with R7 being subject to an amendment calling for a new pricing system with greater transparency).

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Useful Information and Documents

PCT to use single supplier

Please note that an LPC has reported a PCT has changed to a single supplier of urology products, this practice is of concern to CCA and we would like LPCs to report to us immediately if this happens within your LPC.

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Contract groups and PCT cluster guidance

In some areas PCT clusters are starting to form, for many this will mean that these PCTs, once they have clustered, will now only have one Contract Development Group. CCA would like to advise reps that if a PCT cluster now crosses more than one LPC boundary reps should be aware of this type of situation and use a common sense approach.

If this happens in your area, please consider the following points:

- If LPCs are not merging then they should develop ways of working together
- Be pragmatic
- If only one person is required to attend then only send one person and make sure other colleagues are kept informed
- Communicate with neighbouring LPCs
- Ensure there is a deputy in case your colleague can't attend
- If a colleague attends a meeting who is not on an LPC, they need to ensure they communicate relevant information back to LPCs

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NMS guidance available

NHS Employers and the PSNC have jointly published a comprehensive guidance document for the New Medicine Service (NMS). The guidance is available on NHS Employers website, please click [here](#).

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QIPP for Long Term Conditions (LTCs) Newsletter

Some useful information and resources are available within in this newsletter about LTCs; please click [here](#) to view the document.

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CCA Change of Address

The postal address for The Company Chemists' Association Ltd has changed to:

CCA, Garden Studios

71 – 75 Shelton Street, Covent Garden, London, WC2H 9JQ

We would be grateful if you could update your records accordingly. As we have not moved location all telephone numbers remain the same. If visiting our offices, Garden Studios reception is now located at the Shelton Street entrance to the building.

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Tell us what you think of the LPC Bulletin – email lpc@thecca.org.uk

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