

## **Cambridgeshire and Peterborough LPC**

### **Kite Marking Scheme**

PCTs and pharmacy contractors share the goal of providing high quality Enhanced services to their local population and LPCs and PCTs work tirelessly across the country to develop such services. For best effect, service developments should be conducted on a joint basis with both parties seeking to reach a mutually beneficial agreement. However this is not always possible and consequently it is important for LPCs to be able to clearly communicate the status of different Enhanced services to pharmacy contractors.

The LPC Kitemark approach utilises an evaluation checklist to scrutinise new and existing Enhanced services.

	YES	NO
1. Has the LPC been involved in the consultation? Has the LPC been consulted in sufficient time and so has had the opportunity to comment, seek the views of contractors and work with the commissioning organisation to make improvements to service?		
2. Has fair remuneration for the service specified in the SLA been secured? If the payment is not sufficient then not only is this inconsistent with current NHS policy of reward for achieving desired clinical outcomes but it also discourages contractors from engaging in this service.		
3. Does the LPC believe the service to be sustainable for the duration of the SLA?		
4. Is the service considered clinically sound based on current evidence? For example, in line with NICE guidance.		
5. Will the service enhance patient care?		
6. Will the service enhance pharmacy's relationship with other healthcare professionals?		
7. Is the service deliverable in practical terms?		
8. Does the service have suitable performance monitoring arrangements?		
9. Can the service be implemented in a timely manner?		
10. Does the LPC believe that most pharmacies would consider the service to be worthwhile?		

Additional criteria may be considered for specific services. Utilising the criteria, one of three Kitemarks will then be awarded:

**Yes (Green)** – the LPC encourages contractors to participate in this service. The green kitemark is awarded when all the criteria have been satisfied including funding arrangements and verifying whether the proposed SLA is deliverable in practical terms.

**Yes (Amber)** – the LPC recommends contractors participate in this service suggests that each and every contractor checks the advantages and disadvantages as not all of the criteria have been satisfied.

**No thanks (Red)** – the criteria has not been satisfied.

Once awarded the LPC Kitemark status last until there is an update to the service, e.g., a variation of the service level agreement. The LPC informs pharmacy contractors of the service's Kitemark status when the PCT invites expressions of interest in providing the services from contractors.