

# Pharmacy Matters

MAY  
2011



Keeping Community Pharmacy in touch with developments from the PCT

Dear Community Pharmacy Colleagues

Re: Good bye

This will be the last community pharmacy newsletter that you receive from me as I will shortly be leaving the PCT to return to work in community pharmacy.

This has not been an easy decision for me to make but most of you will be aware that my role in community pharmacy has developed considerably since the new pharmacy contract was introduced in 2005. Prior to this date, primary care organisations had very little engagement with community pharmacies but this has changed markedly over the last few years and I have become more deeply involved in all matters involving community pharmacy.

It was immediately apparent to me however when the NHS proposals were first outlined that my position will not fit comfortably with the GP consortia model. But my experiences over the last few years have made me appreciate the great opportunities available in community pharmacy and so I have decided to adjust my career path accordingly.

I would like to offer thanks to a number of people for all of the hard work and the support given to me. First of all, a big thank you to the many people at the PCT who have worked with me to develop the services available from community pharmacies, particularly Mark Galloway and the Medicines Management team. I would like to add a special mention to Susan Dhesi our PA, who has worked tirelessly to support me and to support contractors.

I would also like to thank Gareth McCague and LPC for the partnership working opportunities to develop pharmacy locally.

I thank you all for the support you have given me to advance the contribution that community pharmacy has made to healthcare delivery in Coventry, I wish you all well with further development of the services you provide and I hope that I might now have a part to play on the other side of the fence!

With many kind regards

Laurence

If you have any comments to make about the contents of this newsletter, about medicine management matters in general or if you wish to send a message to your locality prescribing support pharmacist or technician please contact:

**Susan Dhesi, Medicines Management, Coventry PCT**  
on 024 7624 6007 or by email at [susan.dhesi@coventrypct.nhs.uk](mailto:susan.dhesi@coventrypct.nhs.uk)

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## Please Note: Important changes in contacts at the PCT

As a result of my leaving the PCT and in view of the redefining and refocusing of roles at the PCT in line with the changes in NHS organisation, contractors will notice some changes. I would like to stress the importance of noting these changes.

It is unlikely that I will be directly replaced at the PCT and so my role will be distributed amongst a number of individuals. The role of the medicines management team in terms of community pharmacy will reduce as their involvement with GP consortia increases.

Alternative contact details will be distributed shortly.

## NHSmail

**The PCT has made a decision that as of 1<sup>st</sup> September 2011, general communication to community pharmacies (rather than direct personal communication) will only be conducted via nhs.net email.** Emails will still be received from non nhs.net addresses however. There are a number of reasons for this:

- The reductions in PCT manpower that are occurring in advance of the PCT folding in 2013 means that it is just not possible to print, envelope and post large quantities of mail items.
- Information Governance guidelines require a confidential route to be established for email communications. Nhs.net to nhs.net is the only email route that can guarantee this and so other email addresses will be deleted after this date.
- It is easy to set up and use nhs.net and the process of establishing accounts has already begun. Indeed to date about a third of contractors have an nhs.net account up and running. (Susan Dhesi has helped contractors to set up nhs.net accounts and details on how to set up are included).

If you are part of a multiple and have identified problems in setting up nhs.net for all of your branches, please can you ensure that you set up one local account to receive the information that is forwarded and then distribute via your company email system.

I would like to stress the importance of maintaining a route for communication. If you don't have nhs.net at the moment, act before it is too late.

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\*\*\*\*\* Urgent reminder \*\*\*\*\*

If you have not already activated your nhs.net email address then please contact Susan Dhesi [susan.dhesi@coventrypct.nhs.uk](mailto:susan.dhesi@coventrypct.nhs.uk) ASAP for your username, password & user guidance.

To date only 26 out of 86 pharmacies have been activated. Let's have a big improvement on this figure and work towards having an excellent means of effective communication between all.

## Pharmacy1st

Once you are accredited to provide the Pharmacy1st service and have returned your signed SLA, you can start offering the service and don't need to wait for confirmation.

### WEIGHT MANAGEMENT SERVICE

The community pharmacy weight management service is currently in transition. No new service users can be recruited and all original patients will have left the service by now. The success of this award winning service has been applauded nationally. Unfortunately with changing priorities within the organisation, the PCT has not been able to allocate funding to continue or to roll out the service further. However it is possible that a weight management service might be commissioned from community pharmacy by an alternative provider. Look out for details!

### HealthyLifecheck CVD screening service.

The PCT is still engaged in the decision making process about where this service will fit in with future plans around NHS screening. As a result the service is being extended for a further 3 months until the longer term plans have been agreed. You can continue to provide this service therefore up to a maximum of 20 screens per quarter until 30<sup>th</sup> September 2011.

### PHARMPERFORM – Don't get left behind!

**Remaining Pharmacies who have not requested logins (78 out of 84 signed up). Please can the following contact Martin ASAP.**

**MARTIN HAYWOOD FCMA**

**Paradigm Associates Ltd**

**Web** [www.execlounge.com](http://www.execlounge.com)

**Tel.** 07092 015496

**Fax** 08709 223157

Prise number	Pharmacy name	Address 1	PharmPerform
001	Tesco Pharmacy	Arena Park	No
032	Forum Pharmacy	304 Walsgrave Road	No
043	Lloyds Pharmacy	343 Tile Hill Lane	No
046	Lloyds Pharmacy	47/49 Riley Square	No
050	Lloyds Pharmacy	Remembrance Road	No
068	CO-OP Pharmacy	Norman Place Road	No

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