



LPC Intentions for Local Training & Continuing Professional Development

The publication of the Pharmacy White Paper has heralded a new set of opportunities as well as challenges for community pharmacy in today's commission led NHS. Locally, due to the speed of change within the NHS environment it is increasingly important a range of events are developed. These events are focused on developing contractors and their teams from both a health care clinician and business standpoint.

The LPC will be putting together training and local CPD programmes over the next three years in collaboration with Local NHS, Industry and other stakeholder partners. These programmes will follow on from and build on the initial series of MUR workshops already completed or in progress.

The main aim of the LPC training program for contractors is to,

- Ensure that the pharmacy contract locally is reaching its full potential.
- Showcase what local community pharmacies are delivering to spearhead service development
- Investigate and develop new services and the skills to support such services

The LPC Training Programme for the coming two years will be divided as follows:

Condition Specific Medicine Use Review Programme

This will encompass a series of new evening workshops to which all health care professions from the local region will be invited. These events will provide a therapeutic overview and update relating to the clinical condition chosen. The workshop will also provide interactive learning on the local care pathway, key health care advice, signposting and questions to facilitate high quality and consistency within local MUR's. The topics include Cardiovascular, Gastrointestinal Health, Pain, Osteoporosis, Men's and Women's Health, Urology and Dermatology. Details on these events will be sent out to contractors and included on the main website.

Softer Skills Programme

The LPC are currently developing a series of themed evening workshops. The workshops will be designed within the context of improving Medicine Use Review services and will include skills that will be transferable to other Essential or Enhanced Community Pharmacy services. These workshops will be advertised on the LPC website and sent out to contractors.

Local Training & Continuing Professional Development



Suffolk & Great Yarmouth LPC

Softer Skills Programme

The events will look to develop skills in the following areas,

- Marketing and selling services
- Influencing skills
- Consultation skills (effective interviewing skills, note taking skills, exit and closure skills)
- Supporting behaviour change (motivational interviewing and objection handling)
- Time management
- Report Writing

World Class Commissioning and the Pharmacy White Paper

The White paper brings with it huge changes in terms of the way community pharmacy operates both from a business standpoint and as a profession. These events will raise awareness amongst all community pharmacies and their teams about the new opportunities & challenges the White Paper will bring. They will prepare contractors to respond proactively to any new services. Details on these events will be posted on the main website.

Development of Practice Based Commissioning and Community Pharmacy

The LPC will be looking to develop a professional development programme that supports the integration of Community pharmacy into local PBC. The LPC will be instigating a range of different projects to support the awareness of how contractors can contribute to both the commissioning and provider aspects of PBC. The LPC will be working with their partners to host both skills and relationship building events to develop local services.

Details will be posted on the main website with more PBC support/information in detail being made available later in 2009.

Other Clinical Skills training

Throughout the work on 2007/8 Condition Specific Workshop Programme the LPC have identified with their partners a range of non promotional clinical skills training programs. The LPC will work to commission these packages that offer training either on line, via CD ROM face to face training.