

DEVON Pharmacy Charter Day ... one day... 229 Pharmacies

Thank-you for agreeing to participate in the 'Pharmacy Charter Day', co-ordinated by Devon LPC, with the aim of supporting the PSNC Pharmacy Charter.

The pharmacy representative bodies understand the vast amount of work undertaken in pharmacies each week. We would like to collect and collate just a small sample of that work to share in an anonymised fashion with others, for the benefit of Pharmacy. (no information will be shared with regulatory bodies, nor any attempt made to assess the 'quality' aspects of individuals work)

Pharmacy Charter Day 'Participant Guide'

Purpose Pharmacy Charter Day: To collect a body of 'intervention' information from all Devon Pharmacies from one day of week commencing 26th April 2010. Use the information as a PR tool with outside agencies having an interest in or influence over 'Pharmacy'.

Objective: Complete one intervention related to Public Health or a Minor Ailment on a predetermined day. Send an anonymised copy of the intervention to Devon LPC offices.

STEP ONE: Each pharmacy / group of pharmacies decides on which day of the week to collect the 'intervention' data.

STEP TWO: On predetermined day complete an intervention.

STEP THREE: Complete a hard copy of the intervention (use standard company intervention form or if usually electronic use the form we have attached).

STEP FOUR: Anonymise the paper copy of the intervention – we suggest either with black marker, labels, or by cutting.

STEP FIVE: Send the anonymised 'intervention' copy to:

Devon LPC, Deer Park Business Centre, Haldon Hill, Kennford, Exeter EX6 7XX in the envelope provided, or fax to 01392 833336.