

## Devon LPC Pharmacy Forum

Torquay 29<sup>th</sup> April 2010

### Agenda

- Welcome and Introductions
- Child Protection
- Right Trac
- Decommissioning of LES
- General discussion

### People Attending

Tatiana Baptista; Karen Bond; Alison Calf; Jessica Calf; Annette Crawford; Vicki Diskin; Lisa Dowrick; Theresa Dowrick; Annemarie Ellard; Samantha Fowler; Susan Gilmartin; Gloria Gregory; Lorna Hayes; Louise Helliwell; Mercedes Hughes; Heather James; Barbara Jones; Laura Jones; Kim Kennard; Helen Lawless; David Lord; Virginia Pires; Kris McIntyre; Kim Meadon; Alan Mort; Becky Oliver; Jacqui Palfrey; Marek Poole; Tina Pope; Martin Potten; Peter Rawalski; Denise Read; Lorraine Sadler; Alison Spray; Jolanta Warchol; Brian White; Sue Taylor LPC; Lynne Leyson (Right Trac); Andrea Phare (Right TRaC).

Simon Gardner introduced the meeting and speakers. The event was sponsored by Astra Zeneca.

### **Safeguarding Children, Dr Laraine Dibble, Safeguarding Children Lead Doctor Torbay.**

Laraine outlined the main legislation relating to Safeguarding Children and talked about the self assessment toolkit that had been sent out to local pharmacies.

**Working Together to Safeguard Children 2010** has replaced previous regulations and guidance produced in 2006. This has translated the legislative framework of the Children Act 1989 and 2004 which has been updated following the Laming Response to the Baby P. There is now clear guidance about staff roles and responsibilities when working with children, young people and parents. The PCTs have a responsibility to audit compliance with Safeguarding Children requirements with their independent contractors which was why the self assessment toolkit had been circulated. Her team would spend the next two weeks evaluating the responses and assess what support and resources were required. There was some discussion about the availability of training packages for community pharmacists and their teams. *(Sue Taylor has subsequently forwarded the CPPE local solutions training package).*

### **2) Right TRaC Presentation (Fiona Jenkins, Map of Medicine Lead SDHT)**

The Right TRaC project has been working to improve the patient and clinician experience of the referral process from primary to secondary care. The aim is to re-design clinical care pathways to improve patient experience, support choice and make effective use of resources already available to ensure it is easier to do the right thing the first time. Right TRaC has localised and published 30 care pathways for South Devon and Torbay on the Map



of Medicine which includes the South Devon Joint Formulary, and works in conjunction with Choose and Book. The Right TRaC team had asked to come along to the local pharmacy forums to encourage and promote the use of the Map of Medicine in community pharmacy as it will support pharmacists' consultation with their patients in particular when carrying out medicines use reviews, and will also improve access to services and signposting. All pharmacists can access the Map of Medicine; if they have a NHS email address registration for the Map of Medicine can be carried out via an Athens registration. Attached with these notes is a copy of the registration guide. Andrea Phare is the Choose and Book Lead for South Devon, and has offered to come out to individual pharmacies to help pharmacists register if they want this support. Her contact details are: 01626 358825 or email [andrea.phare@nhs.net](mailto:andrea.phare@nhs.net).

### **Decommissioning of Local Enhanced Services**

Torbay Care Trust had recently announced that the pharmacy advice to care homes service would be decommissioned at the end of September, and that the medicines assessment and compliance support was to be evaluated. Anne Marie Ellard, a pharmacy contractor in Torbay, led a discussion on how the care homes service could be improved and asked for feedback from pharmacists about their role in providing services to care homes. Generally the LPC and local contractors expressed concern about the current actions of the Care Trust, as the Care Trust had also expressed a view that they may look to decommission the DDA assessment LES also.

**Next forum meeting: 16<sup>th</sup> September 2010.**

**Simon Gardner Forum Lead  
Sue Taylor LPC Chief Officer  
10<sup>th</sup> June 2010**