



Devon LPC and NHS Devon Pharmacy Forum

South Brent, Tuesday 8th June 2010

Agenda

- Welcome and Introductions
- Right Trac
- Pharmaceutical Waste
- Contractual updates
- General discussion

People Attending

Peter Hope, LPC member, Nigel Gray, LPC member; Kay Reynolds; Martin Frankland; Mike Jarrett; Ian Peacock; Susan Mullins; Chris Rowe; Sue Taylor LPC; Solveig Sansom NHS Devon; Rose Bristowe PHS; Lynne Leyson (Right Trac); Andrea Phare (Right TRaC).

1) Sue Taylor introduced the meeting and outlined that the LPC had joined forces with NHS Devon and that the future forums would be run jointly. Following the formation of the new Devon LPC in April this year, there had been a decision made that the LPC members would take responsibility for running future forums. Peter Hope and Nigel Gray were the lead LPC members for the forum covering the South Hams and West Devon localities, and the remainder of South Devon. Those attending this evening briefly introduced themselves.

2) Right TRaC Presentation (Lynne Leyshon)

The Right TRaC project has been working to improve the patient and clinician experience of the referral process from primary to secondary care. The aim is to re-design clinical care pathways to improve patient experience, support choice and make effective use of resources already available to ensure it is easier to do the right thing the first time. Right TRaC has localised and published 30 care pathways for South Devon and Torbay on the Map of Medicine which includes the South Devon Joint Formulary, and works in conjunction with Choose and Book. The Right TRaC team had asked to come along to the local pharmacy forums to encourage and promote the use of the Map of Medicine in community pharmacy as it will support pharmacists' consultation with their patients in particular when carrying out medicines use reviews, and will also improve access to services and signposting. All pharmacists can access the Map of Medicine; if they have a NHS email address registration for the Map of Medicine can be carried out via an Athens registration. Attached with these notes is a copy of the registration guide. Andrea Phare is the Choose and Book Lead for South Devon, and has offered to come out to individual pharmacies to help pharmacists register if they want this support. Her contact details are: 01626 358825 or email andrea.phare@nhs.net.

3. Pharmaceutical Waste

Rose Bristow the tenders manager for phs WasteManagement gave a brief overview of the current legislation applying to pharmaceutical waste and the pharmacy contractual

framework. Phs has been commissioned by Torbay Care Trust, NHS Plymouth and NHS Devon to collect waste from community pharmacies. Main areas of concern for contractors present included what to do with sharps returned to pharmacies by patients e.g. diabetic patients. It was important that these are not put into the phs bins; it was thought local authorities (councils) would collect sharps from patients homes. Solveig undertook to find out. The importance of ensuring that pharmacy staff know what is being returned by patients was reiterated. NHS Devon has recently sent out some information about this and a poster to display in the pharmacy. Pharmacists were also reminded that pharmacy generated waste (i.e. OTC medicines that have gone out of date etc) should not be placed in the NHS provided bins but that private arrangements should be made. The presentation can be viewed on the LPC website.

4. NHS Devon Update

Solveig Sansom updated the group on current issues that included:

- Self assessments for contract monitoring and safeguarding children - due back by 30th June.
- PNA questionnaires have been sent out - essential to return within the time specified,
- EHC and Smoking LES's have both been sent out to contractors; Chlamydia services are still being negotiated with the LPC and PCT.
- Information Governance - virtually a 100% of baseline assessments were completed by the 31st March. The PCT has been notified that a version 8 of the toolkit is due to be released by Connecting for Health at which time further guidance will be published for pharmacy contractors.

A copy of the presentation is available on the LPC website.

Nigel Gray and Peter Hope then gave a brief overview about the current LPC membership and structure. It was hoped that the locality forum would evolve over time and provide local pharmacists and their teams with information and learning they require.

Next forum meeting: 20th October 2010.