

# Community Pharmacy Forum

**Update June 2010**

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**NHS**

**Devon**

# Current issues

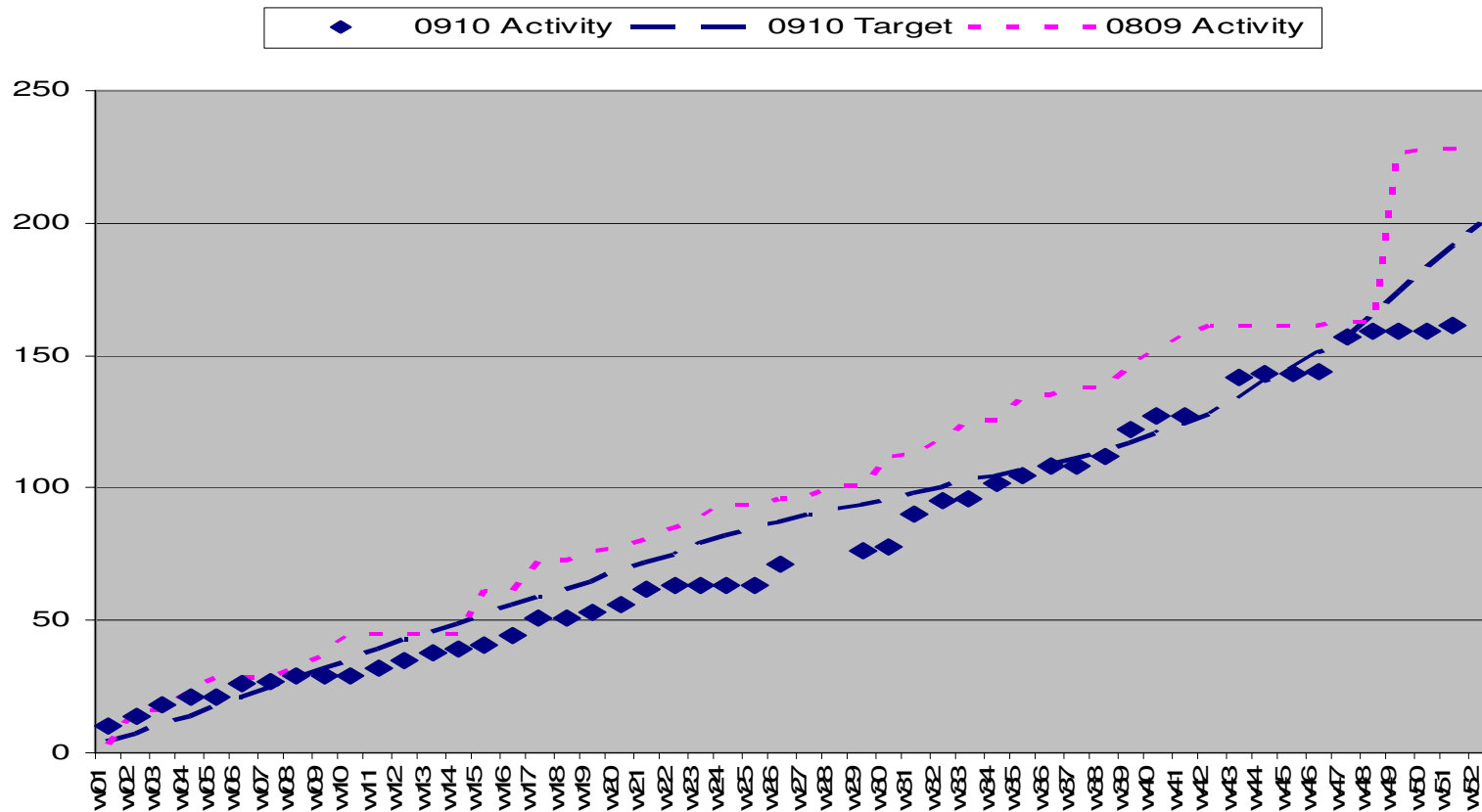
- Self-assessments for contract monitoring & safeguarding children due back by 30<sup>th</sup> June.
- PNA questionnaires have also gone out – please complete and return these, as it is vital we have a robust data set to work with. (Boots, Lloyds & Co-op are replying centrally)
- EHC & Smoking LES has gone out to all pharmacies for sign-up

# Stop Smoking LES 09/10

- In 2009/10, 230 smokers set a quit date with a pharmacy:
  - 161 successful quits / 52 not quit / 17 lost
  - 79% CO-validated
- 70% success rate
- At 84% of target to date
- **Please ensure all forms for 09/10 are returned promptly**

# Stop Smoking LES

Pharmacy Smoking Quits - Progress against Targets 2009/10



# Stop Smoking LES 2010/11

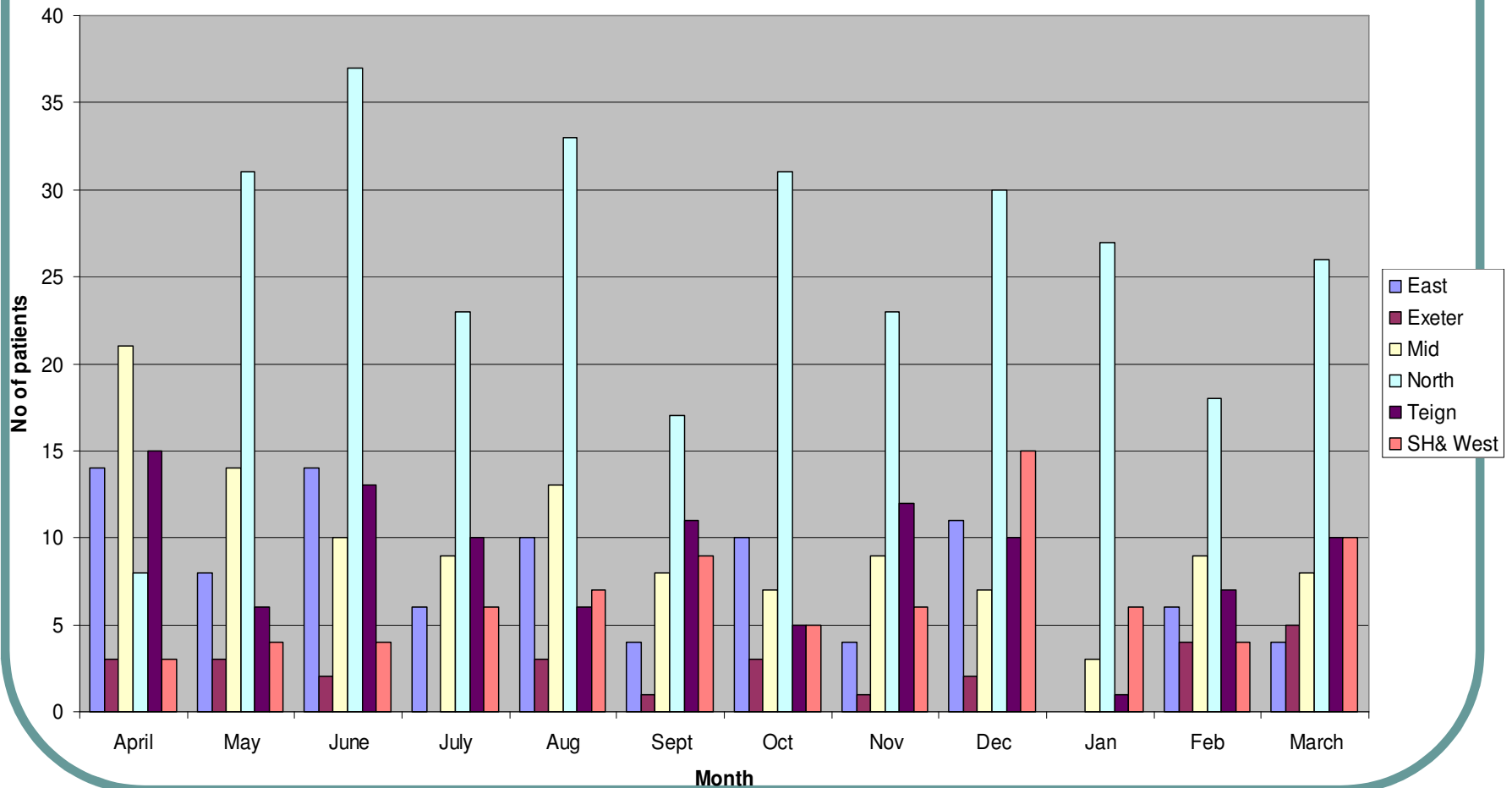
- Sent out in May in yellow presentation folders
- Please discard all other stop smoking paperwork to ensure correct payments are claimed
- E-forms are available on request

# EHC

- 742 patients in Devon accessed EHC from their pharmacy in 09/10
- Demand is fairly even throughout the year, but small peaks in June, August and December and lowest in January & February
- Highest demand in North Devon

# Pharmacy EHC 09/10

EHC Pharmacy Provision 09/10



# Chlamydia Screening

- Chlamydia “grab bins” pilot in 10 pharmacies.
- Chlamydia screening LES pilot in 11 pharmacies.
- Steering group currently looking at how to commission chlamydia screening in pharmacies for 2010/11

**Chlamydia**  
worth talking about

# Multi-Disciplinary Audit

- “As Directed” audit took place in October 2009 and was repeated in March 2010.
- LMC have been sent the evaluation.
- The main obstacle to confirming if the patient understood how to take the prescribed medicine was that the patient wasn't present.
- Insulin rarely prescribed with dosage instructions so difficult to counsel patients
- Warfarin often prescribed without instructions for pharmacist, so need to follow NPSA guidance

# Information Governance

- Completion and submission of IG Toolkit by the Devon Pharmacies went very well. Thank you!
- Only 4 Pharmacies did not complete their toolkits on time.
- A few others had “technical” difficulties.
- Overall, the approach was very positive.
- Scores ranged from 2% to 56%

# IG Timetable 2010/11

## **June 2010**

- Version 8 of IG Toolkit due to be released by Connecting for Health
- NHS Devon to provide guidance for Pharmacies

## **June - Oct 2010**

- Activities depend on the fine detail in version 8
- Organisations may need to submit interim IGT scores, possibly at the end of July and October
- The “difficulty” of completing the requirements may increase
- The number of requirements may decrease to 14.

# IG 2010/11

## **31 Dec 2010**

- Completion of improvement / action plan - i.e. all requirements at level 2 or 3
- Submit evidence for action plan completion to NHS Devon

## **28 Feb 2011**

- NHS Devon complete verification of evidence submitted

## **31 Mar 2011**

- Deadline for final IG Toolkit submission

# IG Contacts

## **Online IG Toolkit**

Connecting for Health :

<https://www.igt.connectingforhealth.nhs.uk/>

Helpdesk :

[pharmacy.assurance@nhs.net](mailto:pharmacy.assurance@nhs.net)

0113 394 6450

**Any questions?**