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**\*\*STOP PRESS\*\***

**Fantastic sign up from community pharmacies across Devon to the NMS  
78% of the contractors in Devon; 69% in Plymouth and 56% in Torbay have  
notified their PCTs they are ready to start the service.**

**If you are one of those who hasn't been in contact with the PCT, don't delay!**

**NEW MEDICINES SERVICE**

The most talked about challenge we have faced for some time started on the 1<sup>st</sup> October! The "New Medicines Service" – at the LPC's annual meeting last week.

Alastair Buxton gave an inspiring presentation about the NMS and stressed how its importance should not be underestimated.

*"NMS – demonstrates our role in medicines optimisation ... it's success will secure the future of the service around the core supply function"*

Funding for the NMS has been agreed for a limited period only and expires at the end of March 2013. As a consequence, community

*"if there is no evidence base – the service will be decommissioned"*

pharmacy must try hard to deliver the service as soon as possible, despite the tight timescale, and demonstrate positive outcomes in time to secure on-going commissioning of this service. If we don't ALL work hard at understanding this new service and implementing it into our daily working lives we will be missing a huge opportunity with the commissioning bodies of the future. To help you understand and deliver an effective NMS service, the LPC has run a number of workshops through September to get you started. These were so successful we have arranged a further three workshops in Exeter, Plymouth and North Devon (details attached). In November there are two sessions facilitated by Threshold in conjunction with Pfizer Ltd, to help you with the softer skills around consultations. These will be highly interactive sessions concentrating on the skills required to engage patients & GPs in the service.

We have also put together a paper that captures the feedback you gave us at our first workshops on your hopes and fears, with the ideas you came up with to provide solutions to the problems. We need your feedback as well on your first few NMS episodes; send back the attached form and you may win a £20 book voucher!

You will need to record your data electronically, and we would recommend that you use PharmaBase if your system supplier has not developed a module for the NMS. Even if they have and you are using it, there was a clear message from Alastair that we need to make sure all the data will be shared with PSNC, so if you are not using PharmaBase make sure your PMR provider has a mechanism for capturing the data to be fed back into the national evaluation of the service.

There is loads of information available on the NMS and our website is a good route to find it! The LPC has been attending various Practice Managers meetings, Clinical commissioning groups and specific care pathway groups to promote both the NMS and targeted Medicines Use Reviews. If you need any information, advice or support in meeting local practitioners or getting started, please contact us.

## A time of change at the LPC

**Change of Treasurer** – the LPC AGM was a time of sadness as we said a fond farewell to Brenda Taylor who stood down as Treasurer of the LPC. Brenda has been associated with the LPC for more years than anyone could remember! We wish Brenda well for the future, and thank her for her valued contribution over the years. Andy Lawson has agreed to become the LPC Treasurer.

**LPC member leaving** – Nigel Gray, LPC CCA representative Boots, has decided to resign from the LPC. We thank Nigel for his contribution over the time on the LPC Committee.

**New members appointed to the LPC** – We welcome Simon Barratt, CCA representative for the Co-Operative and John Varnish, CCA representative for Boots to fill the vacancies created following the resignations of Peter Hope and Nigel Gray.

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## Are you ready for Ask Your Pharmacist Week 7<sup>th</sup> – 12<sup>th</sup> November 2011?

Ask Your Pharmacist Week is the National Pharmacy Association's campaign to highlight the advice, support and services provided through community pharmacy. The theme of AYP Week 2011 is 'More than Medicines' and the aim is to raise the public's awareness of the range of services available to them on their doorstep in community pharmacies. All three PCTs in Devon are supporting the campaign; the LPC has ordered posters and leaflets from the NPA and these will be winging their way to contractors shortly; we will also be sending out press releases to the local media and promoting the new medicines service.

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## Unlicensed Specials in Drug Tariff



From 1st November, the way in which specials will be reimbursed is changing. Some specials and their new reimbursement prices are to be included in the Drug Tariff, in a new section called Part VIII B.

**Point To Note:** Other specials that are not listed in the tariff will be paid at invoice price only if they are manufactured by a manufacturer licensed by the MHRA and operating under their specials licence. A set delivery fee can be claimed by endorsing SP to the item (both the tariff and non-tariff items are eligible).

If it is manufactured under the section 10 exemption by the contractor or third party, only costs of ingredients and a £20 extemporaneous fee (endorse ED) will be paid.

More information has just been released by the NHS BSA. To view the specials list for November and some related FAQs have a look on the NHS Prescription Services website. <http://www.nhsbsa.nhs.uk/3473.aspx>

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## Is your pharmacy making you a healthy living?

NHS Plymouth has been awarded Healthy Living Pharmacy pathfinder status. **Don't miss out on this fantastic opportunity.** Come along to the "World Café" event on the 2<sup>nd</sup> November and start making a difference!

Details and booking forms are on the LPC website [http://www.lpc-online.org.uk/devon\\_lpc/?news\\_id=3772](http://www.lpc-online.org.uk/devon_lpc/?news_id=3772)

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## Quit Smoking!

Are you signed up to the NHS Devon Stop Smoking LES but not getting many quitters? Or would like to be providing the service but not sure how to go about it?

In the summer NHS Devon ran an evening session on the LES, but also including some brief intervention training and advice on keeping clients motivated. The evening was so successful that it is being repeated in North Devon on the 25<sup>th</sup> October at the Barnstaple Hotel. Come along and find out more about the local service and how to increase your quit rates. Details on the LPC website [www.devonlpc.org](http://www.devonlpc.org)

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## Quit Kits

The Department of Health is inviting pharmacies across England to distribute Quit Kits to smokers in a nationwide campaign running from January to March next year. These kits will contain some practical tools and advice which are designed to help people quit smoking. The LPC will be discussing including the Quit Kits in the public health campaign for March 2012. In the 2011 patients who received the kit had a 70% success rate. Order lines are now open, all contractors who decide to participate in the campaign can order their Quit Kits by calling 0800 6783173. Any pharmacy interested in supplying the kits and needing further information can contact [smokefree@dh.gsi.gov.uk](mailto:smokefree@dh.gsi.gov.uk)

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## Sterility of lubricant eye drops

The South Devon Drugs and Therapeutics Committee recently approved the addition of two new lubricant eye drops to the South Devon Joint Formulary, hydroxypropyl guar (Systane®) and sodium hyaluronate (Hylo-Forte® or Hylo-Tear®). There is a potential cost saving as these preparations maintain sterility for up to 6 months after the pack is opened. Please counsel your patients newly prescribed these drugs that the products do not have to be discarded within a month of opening.

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## Dental prescriptions out of hours

It has been reported to the Secretariat team that the dental “bit” of Devon Doctors seem to be receiving a number of calls from disgruntled patients who have been informed by Pharmacies that Dentists can issue prescriptions over the phone without actually seeing the patient.

Don't forget that dentists cannot treat or prescribe for dental infections unless they have actually seen the patient and carried out a face to face consultation. The Devon Dental Out of hours Service may be contacted on 01392 823682

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## How was your pharmacy experience? Are you making the most of this marketing opportunity?

### Register Now: NHS Choices Self-editable Profiles and Patient Feedback



Patients are now able to rate or comment on pharmaceutical service provision from community pharmacies by completing an online feedback form at <http://www.nhs.uk/comment>. Every pharmacy delivering NHS care in England has a profile presence (mini-website) on the NHS Choices website ([www.nhs.uk](http://www.nhs.uk)). The information on these profiles has, until now, been provided by the PCT or through information services within the NHS. Pharmacy contractors can now register to take ownership of their pharmacy profiles and edit information such as opening hours, services offered and car parking arrangements.

A full briefing on self-editable profiles and patient feedback about pharmacies can be found in the [NHS Choices](#) section of the PSNC website. Company Chemist Association and AIMp members will have this managed centrally but independent contractors will need to register for the relevant access rights.

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## An excellent opportunity to engage with patients and promote the New Medicines Service and targeted MURs

The British Lung Foundation are looking for local pharmacist volunteers to come and speak at their local Breathe – easy groups.

This would involve giving an informal thirty minute talk or Q & A session to patients about their inhalers and Respiratory medicines.

Below are details of when and where the groups meet. Each group is currently organising their speaker timetable for 2012 so would like to fit a slot in for a talk on medicines sometime next year.

If anyone is interested or would like more information please contact Catherine Hilton, [catherine.hilton@nhs.net](mailto:catherine.hilton@nhs.net), Tel 07891 468976

Group Location	Meeting Place	Time
Blackdown Hills	Village Hall, Dunkeswell,	2pm, last Wednesday of each month
Braunton and District	Heanton Purcharden Village Hall, Wrafton	2pm ,1 <sup>st</sup> and 3 <sup>rd</sup> Saturday each month,
East Devon	Village Hall, Clyst St George	2.30pm ,1 <sup>st</sup> Saturday of each month
North Devon	Springfield Day Centre, Chanters Road, Bideford	7pm, 3 <sup>rd</sup> Thursday of each month
Plymouth	Tothill Community Centre, Knighton Road, St Judes,	1.30pm, 1st Tuesday of each month
Teignmouth	Baptist Church, corner of Orchard Gardens and Fore Street, Teignmouth	2.30pm, 3 <sup>rd</sup> Thursday of each month,
Torquay	Kenneth Court, Collaton Road, Shiphay, Torquay	2pm, last Wednesday of each month,
Tavistock	Anchorage Centre, Chapel Street, Tavistock	2.30pm, last Wednesday of each month,

### Accountable Officers

**NHS Devon** – Details are on the attached Controlled Drugs newsletter

**NHS Plymouth** (Plymouth Area Joint Formulary [www.plymouthformulary.nhs.uk](http://www.plymouthformulary.nhs.uk))

<b>NHS Plymouth Accountable Officer</b> Head of Medicines Management	Jo Watson, Building 1 Derriford Business Park, Brest Road, Email: <a href="mailto:Jo.watson3@nhs.net">Jo.watson3@nhs.net</a>	Tel: 01752 434871
NHS Plymouth Deputy Accountable Officer - Prescribing Adviser	Paul Manson (Address as above) E-mail: <a href="mailto:Paul.manson@nhs.net">Paul.manson@nhs.net</a>	Tel: 01752 439448
Medicines Management Pharmacist	Rhys Ponton (Address as above) E.mail: <a href="mailto:rhysponton@nhs.net">rhysponton@nhs.net</a>	Tel: 01752 434877
Joint formulary & Controlled Drugs Technician	Carol Webb, (Address as above) E.mail: <a href="mailto:Carol.webb@nhs.net">Carol.webb@nhs.net</a>	Tel: 01752 434880

**Torbay Care Trust** (South Devon Joint Formulary website: [www.torbaycaretrust.nhs.uk/jointformulary](http://www.torbaycaretrust.nhs.uk/jointformulary))

<b>Torbay Care Trust Accountable Officer</b> Ass. Director Commissioning-Medicines Management	Teresa Widdecombe <a href="mailto:accountableofficer.tct@nhs.net">accountableofficer.tct@nhs.net</a>	Tel: 01803 210561 01803 210557
Deputy Accountable Officer	Iain Roberts <a href="mailto:accountableofficer.tct@nhs.net">accountableofficer.tct@nhs.net</a>	Tel: 01803 210561 01803 210557

### Diary Dates

26 October	NMS - Extra training event The Copthorne Hotel, Plymouth - flyer enclosed
8 November	NMS - Extra training event The Barnstaple Hotel, Barnstaple - flyer enclosed

For further details please see the events page on our website.

[http://www.lpc-online.org.uk/devon\\_lpc/forthcoming\\_events.html](http://www.lpc-online.org.uk/devon_lpc/forthcoming_events.html)

### LPC Mailing Database

With the last newsletter we included a contact form for people wishing to have their details included on our new database so they would be kept informed of training events and forums that the LPC organise, and also to receive directly this newsletter, either by post or email. We had a terrific response, many of those sending in their details were people we had not had direct contact with before, so we've included the form again as there maybe more pharmacy staff who would like to send in their details. Please encourage your staff to complete the attached form (copy if necessary) and return to the Secretariat by faxing to 01392 833336 or email [kathrynj@devonlpc.org](mailto:kathrynj@devonlpc.org)

#### CONTACT DETAILS FOR DEVON LPC

**Chief Officer:** Sue Taylor  
**Project Pharmacist:** Mark Stone  
**Office Manager:** Kathryn Jones  
**Deer Park Business Centre,**  
**Haldon Hill, Kennford,**  
**EXETER EX6 7XX**  
**Tel: 01392 834022**

If you are interested in attending as an LPC meeting as an observer, please contact the Secretariat on 01392 834022.

Details of all forthcoming events can be found on the events page of Devon LPC website [www.devonlpc.org](http://www.devonlpc.org)