



Happy New Year!

I hope that this newsletter finds you well, and not too cold! I have heard of the incredible journeys that some of you have had to make in order to reach your pharmacies through the snow, and I'd like to thank all of you for ensuring that virtually all of our pharmacies remained open the whole time. Thank you!

Solveig Sansom

Primary Care Manager (Pharmacy)

Multi-Disciplinary Audit

The "as directed" multidisciplinary clinical audit was undertaken in October 2009.

We received 112 returns (81%), covering 2633 items processed as "as directed". 88% were successfully counselled. Those that were unsuccessfully counselled included delivery items, nursing home patients, or collected by carers so the patient was not spoken to.

The top five BNF sections which had "as directed" instructions were:

2.8 to 2.9	Anticoagulants to antiplatelets
3.1 to 3.1.5	Bronchodilators
3.2	Corticosteroids
7.3	Contraceptives
6.1	Diabetes

Full details and conclusions from the audit are included with this newsletter.

The audit is due to be repeated in February 2010.

Child Protection Training

Following the Child Protection Training covered in the September forums, we have some DVDs available for loan to pharmacies. Mandatory Child Protection training for NHS Devon staff includes watching the 20 minute DVD. You may find it useful to supplement your own training when cascading on to your own staff.

To borrow a copy of the DVD, please contact Ben Johnson on 01392 267605

Pharmacy Forums

The main topic for our Spring forums will be Controlled Drugs, with speaker John Finn, the Accountable Officer for NHS Devon. John will talk about the role of the accountable officer and partnership with community pharmacy, self-assessment and the reporting of CD issues / errors.

The dates and venues are as follows:

- **Tuesday 2nd February 2010**
Meeting Room, Crown Yealm House
- **Wednesday 10th February 2010**
Newton Abbot Hospital
- **Thursday 4th March 2010**
Coaver Club, County Hall, Exeter

All are 7pm buffet, 7.30pm start.

Full details are enclosed with this newsletter; please book your place by faxing back the reply form.

Public Health Campaigns

The topic for January's campaign is Healthy Weight, and you should have already received a small number of leaflets / posters with details of how to order more.

In March, the topic will be stopping smoking, to tie in with the national No Smoking Day campaign on Wednesday 10th March. We will send you a campaign pack in time for that.

We are aware that it would be easier if we sent you a good supply of leaflets and posters direct, rather than asking you to order them, and we are looking at doing this for the 2010/11 campaigns.

Please remember to return the Public Health Campaign evaluation forms!

Pharmacy Forums

Don't forget to book your place at one of our forums by faxing back the enclosed booking form, thank you!

NHS Devon Prescribing Team

NHS Devon Prescribing Team publishes **The Prescribing Post**, a monthly newsletter highlighting prescribing issues and providing information for prescribers. All community pharmacies should receive a copy of The Prescribing Post each time it is published. If your pharmacy does not currently see a copy of this newsletter then please contact Leanna Thompson by email leanna.thompson@nhs.net or by phone on 01769 575135 and ask for your pharmacy to be added to the distribution list for future publications.

The Prescribing Team also publish a wider range of articles on The Prescribing Post Live website which can be accessed at <https://www.devonpct.nhs.uk/PrescribingPost> on an N3 connection.

It may be useful for community pharmacies to be aware that each GP surgery has a nominated prescribing adviser to provide advice and support in all areas of prescribing; their contact details including email address can be found on the website towards the bottom of the page, on the right.



In January 2010 a national advertising campaign will start promoting Chlamydia Screening to young people. This is likely to see an increase in demand for testing and will support those services offering testing. Its focus will be on normalising testing and gives the message to young people to take a test when offered one. The strap line is: **Chlamydia. Worth talking about.**

If you are not providing Chlamydia screening but receive a request please sign post to the nearest screening venue as shown below.

If you would like to see more about the campaign please visit: www.nhs/worhtalkingabout

For those pharmacies providing Chlamydia screening - please ensure you have enough resources and packs available for January. Your local Chlamydia Screening Office will send out further information about this campaign.

Chlamydia Screening Office contact number: 01392 284965

Change of Ownership Procedure

If you are planning to sell or buy a pharmacy contract please bear in mind that all change of ownership applications must be processed in line with the **NHS Pharmaceutical Services Regulations 2005**.

All change of ownership applications will take NHS Devon at least one month to process. Applicants will need to complete an application form (please request these from Lucy Morris) and will need to meet all of the Fitness to Practice requirements.

As soon as the application form is received, the application will be considered by NHS Devon's Pharmacy Services Committee and all interested parties will be notified in writing of the committee's decision. Interested parties then have 30 days in which to log an appeal. If no appeals are received, the change of ownership may go ahead.

14 days prior to the change the applicant must complete a Notification of Commencement form and a copy of the form PPA 203. NHS Devon will then apply to the PPA for a new contract number and will notify the applicant as soon as possible.

If you have any queries about any pharmacy applications (full, preliminary consent, minor relocations or change of hours) please contact Lucy Morris on 01392 267714 or email lucymorris@nhs.net

NHS DEVON PHARMACY CONTACTS*

Smoking, MURs, Waste & general enquiries:
Lucy Morris
Email: lucymorris@nhs.net Tel: 01392 267714

EHC, Out of Hours, Closures & general enquiries:
Dasa Miklosovicova
Email: dmiklosovicova@nhs.net Tel: 01392 267606

Payment queries, Chlamydia LES & PNA:
Solveig Sansom (Primary Care Manager)
Email: solveig.sansom@nhs.net Tel: 01392 267715

Postal Address:

Primary Care, NHS Devon, The Annexe, County Hall, Topsham Road, Exeter EX2 4QL

*Kevin Bishop is on a six month secondment and will return to the pharmacy team on April 1st 2010.

*Caroline Curtis, Deputy Primary Care Manager, is on maternity leave until the summer.