



DEVON LPC SPECIAL EDITION NEWSLETTER

The New Medicines Service – Be In At The Start!

What a fab turnout we have been getting to our local events helping you get ready for the New Medicines Service! (NMS) It's really great to see so many of you making the effort to come out to the workshops and the feedback has been fantastic.

“The most effective part of the workshop was the overview of how it works and how to overcome the barriers”

“The message came across strongly that it is up to pharmacy to put itself forward and help prove its worth”

“Left the workshop feeling positive and wanting to start the service”

OUR CHALLENGE IN DEVON: EACH PHARMACY TO GET THE FIRST 6 NMS EPISODES STARTED BY NOVEMBER 1ST!

More Workshops Announced

We are halfway through our local workshops “Be in at the Start”. Because of the volume of applicants for places, we have decided to put on an extra three sessions.

Exeter - 19th October; Plymouth – 26th October; North Devon - 8th November. See attached flyers.

Useful Materials To Help Your NMS Service

Also enclosed with this Special Edition newsletter are the following:

- **Newsletter and update** from the South West Collaboration of LPCs.
- **NMS Checklist** – Are you ready ?
- **A GP briefing** for you to take with you when you meet with your local practice to discuss the NMS, together with some frequently asked questions we are hearing locally.
- **The NMS “Top 40” Drugs** – a tool to help you and your staff identify the eligible drugs quickly

Share Your NMS Experiences – And win a voucher!

To really help us support you in delivery of the NMS and to help us with sharing the positive messages about the NMS we need some feedback from you about how you are getting on.

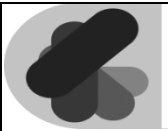
- **PLEASE TELL US ABOUT:** any problems you have come across and overcome, but most importantly ‘**your success stories**’, how you have helped patients with the difficulties they have experienced with their new medicine!

If you have attended one of our events you will know that our challenge to you has been to get 6 NMS interventions under your belt before the “Ask Your Pharmacist” media campaign starts on the 7th November.

Please complete it and return to the LPC offices by the 4th November. Returned feedback forms will be judged on content and the top 10 experiences will receive a £20 book voucher.

Devon LPC – Getting the New Medicines Service message out in Devon

What else are we doing? We have been going out to local Practice Managers’ meetings, clinical pathway groups, Medicines Management Fora and Commissioning Consortia Groups. The feedback from these meetings has informed our GP practice briefing. View more information at www.devonlpc.org.



BE IN AT THE START – YOUR EXPERIENCES SURVEY

Win a £20 book token for sharing your best experiences!

Please complete and return to the LPC by **fax to 01392 833336** by the 4th November 2011 (please write clearly!)

Name:

Pharmacy Name and contact details/stamp:

How many NMS consultations (intervention and follow ups only) have you provided since 1st October 2011?

MOST IMPORTANTLY: Please tell us about one patient you provided an NMS to and how you helped them?

What has worked well with your pharmacy's New Medicines Service?

What have you found with the NMS service that has been tricky/difficult?

And how did you get over the difficulties?