

## **NHS DEVON PHARMACY TEAM UPDATE**

18.11.2010

### **Pharmacy Team Update:**

*Dasa Miklosovicova* is the main contact for:

- Control of entry arrangements
- New Pharmacy applications
- Change of ownership or hours
- OOH LES
- EHC LES
- General Queries

Email: [dmiklosovicova@nhs.net](mailto:dmiklosovicova@nhs.net); Telephone: 01392 267606

*Helen Baker* is the main contact for:

- Pharmacy Waste contract
- General Queries

Email: [helenbaker1@nhs.net](mailto:helenbaker1@nhs.net); Telephone: 01392 267715

Caroline Curtis is the Deputy Primary Care Manager for the team and is the main contact for:-

- Chlamydia & Stop Smoking LES
- Contract Issues
- Complaints Investigation & Response
- General Queries

Email: [caroline.curtis@nhs.net](mailto:caroline.curtis@nhs.net); Telephone: 01392 267731

*\*Lucy Morris is currently on maternity leave*

### **Contract Review Meetings**

Contract Review meetings have been completed for 2010/11. Any recommendations from these visits will be followed up with Pharmacies on an ongoing basis. The next round of contract review meetings will commence in February 2011.

### **Waste Contract**

A meeting took place with PHS, the waste contractor in mid October to review the 8 weekly waste collection schedule that is currently in place. It was discussed that Pharmacies are producing more waste than was originally agreed as part of the contract with PHS. It was decided that PHS would need to further review the amount of waste that was being collected before negotiating any changes to the contract.

### **Christmas and New Year Opening Hours**

Pharmacies have now agreed their Christmas and New Year opening hours. The opening hours during the Christmas and the New Year period are available to view on Devon PCT's website. Devon Doctors hold a copy of these hours and all

available local papers will also have this information. If there are any changes to be made, please contact Dasa as soon as possible.

### **Electronic Prescription Service**

NHS Devon, NHS Plymouth and Torbay Care Trust have established a joint project board to take forward the implementation of EPS in the county. The Board has representation from all three PCTs, and key stakeholders, including the LPC, LMC and Connecting from Health and the board's purpose is to oversee the implementation of the Electronic Prescription Service (EPS), Release 2 across the three PCTs.

The electronic prescription service will enable prescribers such as GPs and practice nurses to send prescriptions electronically to a dispenser (such as a pharmacy) of the patient's choice. This will make the prescribing and dispensing process safer and more convenient for patients and staff.

There are four stages to the implementation of the service, foundation stage, Obtaining Secretary of State directions, Initial enablement of EPS and EPS operating as business as usual.

The foundation stage which requires the identification of senior responsible officer, project lead and establishment of an initial set of project policies and plans has been completed and NHS Devon will be submitting an application to the Secretary of State in December for approval to implement the service.

Should the Secretary of State grant approval, the initial enablement of EPS2 will be able to begin in May 2011, with initial roll out to a small number of GP practices and community pharmacies.

For further information you may contact either Andrew Harris Project lead - [andrewj.harris@nhs.net](mailto:andrewj.harris@nhs.net), Tel:01392 267744 or Abigail Mousley Medicines Management Technician [Abigail.mousley@nhs.net](mailto:Abigail.mousley@nhs.net) Tel 01392 267743

### **Pharmacy Audit**

Pharmacists have been working on this year's multidisciplinary audit which is entitled 'Special Order Products Dispensing Audit'. This audit ran for the whole of October. The closing date for the audit was **14<sup>th</sup> November 2010**. If you have not yet returned it to the PCT please forward to us as soon as possible.

### **Stop Smoking Local Enhanced Service**

We are currently looking into the main issues around why pharmacies have not been able to meet their targets for the Stop Smoking LES for 2010/11.

We will shortly be asking Pharmacies to complete a brief questionnaire so we can address the key issues to ensure the LES for 2011/12 is more successful.

### **Pharmacy Autumn Newsletter**

The Pharmacy team recently produced an Autumn newsletter which was emailed to all pharmacies. If anyone has not received a copy and would like one, please contact Caroline Curtis.

***I am sorry that a member of the Pharmacy team could not be present at the Forum. We will try to ensure that we have someone there at the next meeting.***

**Thank you**