

**Pharmacy Sub Group
Tuesday 10th March 2008
Meeting Room Building 2**

Present: James Glanville (Acting Head of Primary Care Commissioning), Oksana Riley (Prescribing Advisor), Sue Taylor (LPC), Mark Stone (LPC) David Bearman (PEC), Stacey Burch (Administrative & Contracting Assistant – Minutes)

Apologies Roy Craft (I.T), Janet Newport (Head of Clinical Gov), David Connelly (Chairman PCT), James Short (Director of Primary Care)

	<u>Minutes from last meeting</u>	<u>Actions</u>
	Agreed	
2.0	<u>Matter Arising</u> Covered in agenda	
3.0	<u>Essential Services</u> <u>Repeat Dispensing</u> – OR produced a graph showing a steady increase in repeat dispensing across Plymouth. Emma Harrison from the Medicines Management Team continues to promote and support repeat dispensing to practices. <u>ETP</u> There is now only one pharmacy in Plymouth not ETP compliant. <u>Disposal unwanted medicines</u> A joint tendering process between NHS Plymouth, Devon PCT and Torbay Care Trust for a new pharmacy waste contract is underway. The current Waste Contract with SRCL runs out on 31 st March 2010. <u>Health Promotion</u> – JG has a meeting on Monday with Deb Laphorne (Director of Public Health to discuss to 09/10 programme. It has been agreed that all PCTs will work together on the campaigns for 09/10, each taking the lead on two campaigns. <u>Clinical Governance</u> A meeting to discuss plans for Clinical Governance in 09/10 is required.	
4.0	<u>Advanced Services</u> OR and MS spoke to the group about the joint LPC/PCT project which will evaluate the quality of and promote the MUR service in Plymouth. The learning from the project will be shared with other PCTs locally.	

Enhanced Services

Advice to care homes

A full evaluation of the Advice to Care Homes LES was undertaken by the Medicines Management Team and a paper tabled. The findings of the evaluation were as follows:

1. 147 agreements to provide the service were received; 85 (58%) action plans following visits were returned to NHS Plymouth by the 21st January 2009 (the deadline for return of action plans was 31st December 2008).
2. Of these returned action plans there was evidence of a review of the previous year's action plan in 56 (66%) of cases and in 38% of cases these actions were carried forward to the current year's plan.
3. Of the 15 pharmacies that are commissioned to provide this service only 3 have completed the required updated training package.
4. There were a total of 218 interventions listed; 12% of these related to dispensing issues.
5. The most common intervention (27%) was to discuss policies; the second most common was to discuss Medication Administration Records.
6. Other interventions included: fridge temperature recording, signature sheets, controlled drugs and storage requirements.

A telephone survey of a sample of 9 care home managers was undertaken. All respondents were very complimentary about the service offered by their pharmacy but it was very difficult for them to unpick the delivery of the core dispensing service from the advice offered by pharmacists under this scheme. All respondents found the pre-visit checklist useful and 3 made changes before the pharmacist's visit. Two others were fairly new in post and had reviewed all policies and procedures on appointment. None of the respondents remembered the pharmacist reviewing their last Commission for Social Care Inspection (CSCI) report.

The pharmacy sub-group reviewed all information contained in the evaluation decided not to commission this service in 2009/10 for the following reasons:

- NHS Plymouth needs to be assured that all the care homes with whom pharmacies contract to provide this LES do receive the service; one month beyond the deadline we had only received action plans from 58% of care homes.
- The evaluation showed that there is an inconsistency in the level of service offered by different pharmacists; the service is not always being delivered in line with the Service Level Agreement.
- The majority of pharmacists offering this service have not completed the required training package.
- The majority of interventions made did not require a visit from a pharmacist to address them.

The group were aware that this is a very vulnerable group of patients and will work to find an alternative scheme.

Needle & Syringe Exchange –

James and Sue reported that there had been very slow progress from DAAT in moving forward with the new LES. It is hoped a meeting with DAAT and the LPC will take place

within the next couple of weeks.

Supervised consumption –

No update

EHC –

JG is meeting with Jane Michie (Sexual Health Team) in April 09 to discuss future training dates and a possible Chlamydia LES for those pharmacies providing EHC

Weight Management –

The Unichem interim report was tabled. As many patients were not recruited to the scheme until October 08, it is too early to make any real judgements from the information provided. JG and OR to meet with colleagues in Cornwall & Isles of Scilly PCT to compare respective results and provide a report to the SHA.

COPD –

LPC to produce a report to evaluate and share the learning from this service.

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Pharmacy White Paper Action Plan

Action plan copy given out and JG asked for feedback in the next few weeks.

Time, Date and Venue for next meeting

TBC