



COMMUNITY PHARMACY WALES *Newsletter*



Issue 10 Winter 2005

POINTS OF INTEREST

Oxygen

Annual Dinner

MUR 1 day
accreditation
workshops

IT

NEW WP34c

Repeat
Dispensing
Leaflets

Merry Christmas
from all at
Community
Pharmacy Wales





COMMUNITY PHARMACY WALES

Peter Haydn Jones

Forward by Chief Executive Officer

Welcome to this Winter edition of the CPW Newsletter, A title which is very apposite as I look out of my window on the frosty spaces in Cardiff Bay with the freezing fog swirling around the docks all I need is the Marie Celeste to sail across the Bristol Channel to complete the spooky scene!!! But back to the real world and the delivery of community pharmacy services in Wales where we have started to see delivery and movement in some of the areas of concern that we have been prioritising in our work plan for this year.



You will read in this newsletter about the progress with IM&T in Wales and the announcement by the Welsh Assembly Government on the release of funds for pharmacy IT systems. Full details are in the December drug Tariff. We have also seen the publication of the patient leaflet for Repeat Dispensing in Wales and the push by the WAG to distribute these via the LHBs to you and GP practices. I urge you to liaise with your local GP practices to introduce this service in your pharmacy if you are not doing so already, remember it is an Essential Service.

We have also seen the setting up of the NHS Wales Oxygen web page which provides information and detail of the new oxygen contract in Wales and the details of this web page are provided in this newsletter. We have seen the All-Wales specifications for the Care Home and Substance Misuse Services on their final circulation and endorsement by WAG and I would expect to see these published by the end of the year. (Editorial note. The care home SLA is now available on WAG contract web page)

We have also undertaken a series of Roadshows where we concentrated the new contract – ensuring compliance and I thank all those who attended and for the feed back we received both on the evening and afterwards.

The central Committee have also had a focus session when they revisited the CPW Vision and 4 year plan (2006-09) and this will be endorsed and published with the in year priorities by the end of this financial year. The committee have also set and agreed a very tight budget for the next financial year which includes the first increase in levy for Welsh contractors since CPW was established.

I commend this newsletter to you in that it provides an update of the key issues that have come to our attention in the last 3 months but I urge you all to monitor the CPW web page (www.cpwales.org.uk) and the NHS Wales New Community Pharmacy Contract web page (www.wales.nhs.uk/pharmacycontract) for current information on the new contract and links to other pages of interest.

All that is left for me now is to wish you and your families my best wishes for this festive season.

Annual Dinner 2005

Community Pharmacy Wales (CPW) hosted its second Annual Dinner on Monday 14th November in the Marble Hall of Cardiff City Hall.

The principle guest was the Deputy Minister for Health and Social Services, Mr John Griffiths AM, Health Spokespeople and Assembly Committee members from all four main political parties in the National Assembly attended which reflected the cross-party support enjoyed by community pharmacy in Wales. Other guests included senior officials and Chairs from Welsh Assembly Government; RSPGB in Wales; sister pharmacy organisations in Scotland, Northern Ireland and England; GPC Wales; BMA Wales; BDA Wales; RCN Wales and ABPI Cymru/Wales.

The evening provided CPW national and regional Committee members with the opportunity to entertain and network with these strategic partners and well as with pharmacist Board members of most of the Local Health Boards (LHBs).



Dr Sarah Cockbill, Monmouth LHB,
Ms Carmen Wynne Howels, Chief Pharmaceutical
Officer, Nuala Brennan, Vice Chair RPSGB(W).



Mr John Griffiths AM, Deputy Minister for Health &
Social Services, Mr John Sweeney, Director Primary &
Community Healthcare WAG, Mr Phil Parry,
Chairman CPW.



Mr John Griffiths AM,
Mr Peter Haydn Jones, CEO CPW
Dr Andrew Dearden, Chair GPC(W)





COMMUNITY PHARMACY WALES

Oxygen

The WAG (Welsh Assembly Government) have now launched their Oxygen Contract Website (<http://www.wales.nhs.uk/oxygen>) The site contains their latest information.

CPW have been briefed that each Oxygen patient in Wales will receive a personal letter from their LHB explaining the change in arrangements, and enclosing a consent form for the new contract service, which they will have to complete and return. CPW have requested that LHB liaise with pharmacies to ensure a consistent message.

CPW will advise on compensation of assets and resource for community pharmacy when WAG have completed negotiations.

It would be useful if you are experiencing specific local problems if you could give CPW evidence of the issues. Either contact your Regional Executive or Cardiff Office.

Air Products has released a freephone telephone number for patients 0800 373 580.

MDS (Monitored Dosage Systems)

CPW has worked with GPC (Wales) to agree a mutual way ahead for MDS in Wales. A copy of the joint brief for practitioners can be downloaded from CPW Website News page.

CPW New Contract Binder updates

All independents should have received (Sept/Oct) the New Contract Workbook printed by PSNC. This contains updated information and guidance including useful photocopy templates for DDA assessment. It could be ideally stored for reference in your CPW binder. CPW will not be reproducing with a Welsh badge, to conserve costs. If you did not receive a copy please contact CPW Cardiff office.

Multiple branches will not receive them as they receive company specific guidance from their Operational Departments.

WP34c

CPW became aware from feedback at Contractor Roadshows that 'incorrect' WP34cs had been incorrectly distributed to pharmacies.

Correct WP34cs are available to download and print from Health Solutions Wales (HSW) www.hsw.wales.nhs.net. CPW have also requested that forms have been distributed in the first instance from the BSC.

MUR 1 day accreditation Workshops

Community Pharmacy Wales together with Pharmacy Alliance the Professional Services Division of UniChem Ltd are planning to run a number of Medicines Use Reviews Accreditation Courses. The working partnership makes the course available to non UniChem account holders.

These courses have been designed to enable pharmacists that wish to provide Advanced Services, the opportunity to do the necessary training and course assessments in one complete day.

Recently 13 community pharmacists took part in the first of these courses in Cardiff, which consisted of an interactive practical skills based training in the morning, focussing on pharmaceutical care and consultation skills, consisting of a short presentation and case study base group work. The afternoon session dealt with the practical aspects of the course and looked at the review of pre-reading case studies. This was an extremely interactive enabling the pharmacists in a hypothetical situation to gain several different points of view on how to handle the situation. The key messages include; keeping the consultation clear and concise, focus upon the patient and the patients understanding of their condition, correct completion of documentation and above all the essential remember that an MUR is a medicines use review NOT a clinical review. A summary of the day was given before the pharmacists' individually completed the Medway School of Pharmacy assessment.

The feedback from the pharmacists showed that it was a very productive day. Raj Aggarwal, Central Pharmacy Cardiff, commented "It is what we as pharmacists" need. It was extremely convenient and a very effective use of time. We are very grateful to Pharmacy Alliance for developing, and providing this assistance and support provided to UniChem accounts."

Rob Davies said "Whether I pass or fail, I have definitely learnt a lot". He added "and it made me realise what is needed."

Any Community Pharmacist who is interested in participating in one of the one day workshop should contact either Carys Tiffin of Pharmacy Alliance on 07769 932847/ Pharmacy Alliance Head Office on 0208 9744034 or Community Pharmacy Wales on 029 2044 2072.

Alternatively a booking form is available to download for use on CPW website.
Welsh Assembly Government, consultation – Control of Entry.

Welsh Assembly Government – consultation – proposal to reform the NHS (Pharmaceutical Services) Regulations 1992 – Statutory instrument no; 662 Pharmaceutical Services Application & Appeal Processes "Control of Entry".

The response to this consultation has been submitted by CPW and is available for information and to download from CPW website.





COMMUNITY PHARMACY WALES

CPW Contractor Roadshows

CPW would like to thank everyone for supporting the recent Contractor Roadshows. The exchange and feedback was extremely useful.

CPW will hold future Roadshows in early spring. We would like to provide you with the specific content that you would find beneficial in addition to advising you of current Wales specific issues.

We welcome your suggestions of content for the Roadshows, please advise us either through your Regional Executive or Cardiff Office (contact details on back page).

Repeat Dispensing Leaflets in Wales

The Repeat Dispensing Leaflets (RD2W) have now been published in Wales. Copies are available on the NHS Wales New Community Pharmacy Contract web page. LHBs will distribute copies to their community pharmacies and GPs.

The Patient Consent Forms (RD1W) will be available from BSCs shortly. They will be available to order as normal NHS stationary.

IT Allowances

CPW has received confirmation from the BSC that they will make payment in December 2005.

The IM&T payments are defined in the December 2005 Drug Tariff Part IVA – Electronic Transfer of Prescriptions (Wales). All pharmacy contractors will be paid two allowances of £1300 (i.e. a total of £2600 one payment of £1300 in December 2005 and one in February 2006).

All community pharmacies will be receiving a total allowance of £2,600. This will be paid in two allowances of £1,300. The first payment will be in December 2005 and the second in February 2006. The allowance is linked to community pharmacies implementing Phase 1. If the pharmacy has not implemented Phase 1 (b) (date yet to be specified but will be with 3 months notice) the LHB will be able to reclaim the allowance paid through deduction via monthly schedule of payments. If the pharmacy has not deployed Phase 2 (date yet to be specified but will be with 3 months notice) the Primary Care IM&T Programme reserves the right to withdraw connectivity funding.

Monitoring

Monitoring draft Framework is available on Primary Care Contracting Website, and on WAG new contract website. The PCC draft is applicable to Wales and on PCC site you will also find a useful Self Assessment Toolkit for your PSNC Community Pharmacy News(CPN) also gave excellent information/guidance on the monitoring process. All contractors in Wales should have received a copy. Copies are available to download at www.PSNC.org.uk

As notified in Roadshows, contractors are able to ask for a CPW representative at monitoring visits, if they so wish. This is useful to all concerned and allows CPW to be able to be aware of consistent issues in Wales. If you wish to have representation please contact your Regional Executive, who will arrange, representation by CPW may be by Committee member or Executive staff.

Enhanced Services in Wales

The first National, Enhanced service template is now available on WAG new contract website. It is 'Advice to Care Homes'. It is hoped that a Substance Misuse will be beside it by the end of the year.

Other Enhanced Services templates.

If you would like advice on other Enhanced Service SLA Templates please contact you Regional Executive or CPW Cardiff Office.

WAG contract website www.wales.nhs.uk/pharmacycontract

Levy Increase

From 1st January 2006 (payment effective 1st April 2006) the contractor levy to CPW will increase to 12.7p per £100 NIC. This is necessary after much consideration, discussion and debate by CPW Central committee and it is the first levy increase in Wales since CPW was established in its current constitution. In order to ensure value added for contractors in Wales the CPW Central Committee have also set a 2% savings target for its forthcoming financial year and this is reflected in the new levy.

CPW South East news

CPW SE has been informed by Mr Akthar Malik, RPSGB Inspector, that following notification of a routine visit he is happy for pharmacists to contact him to arrange specific appointment times should they so wish.

Mr. Akthar Malik, Professional Standards Inspector, Fitness to Practise & Legal Affairs Directorate, RPSGB.

Tel No 020 7572 2574

Email akthar.malik@rpsgb.org





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FEEDBACK

Please do not hesitate to contact the Cardiff Office with your enquiries

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INFORMATION

Wales's specific issues regularly updated on the CPW Website. www.cpwales.org.uk

PSNC website: www.psnc.org.uk

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